

PRICES EXCLUSIVELY FOR TOUR OPERATOR AGENCIES
TREETOPIA PARK MONTEVERDE
PRICE LIST 2025



TREETOPIA PARK
MONTEVERDE

Valid from December 16, 2024, to December 15, 2025

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IMPORTANT INFORMATION

In 2025, we continue to advance our vision of evolving adventure tourism. For this year, we have further simplified our price structure with the aim of offering agile and clear dynamics for our commercial partners.

- **Scope:** the 2025 prices list contains general pricing information. Special rates, group rates, packages, exceptions, or any other specific negotiations existing between the tour operator agency and Treetopia Park will be addressed on a personalized basis between the parties.
- **Media kit:** all necessary details to update your product catalogs (photos, videos, texts, policies, certifications, menus, illustrations, etc.) can be found at www.treetopiamedia.com
- **Legal entity:** Treetopia Park is owned by Cuatro y Uno Cinco S.A, legal ID 3-101-864092.
- **Official communication channels:** any request for reservations, changes, or cancellations must be reported to info@grupo415.com. For additional support, please call 4000-7292 or write to our WhatsApp, 8805-0990.
- **Taxes:** none of the prices included in this document have taxes. These must be added to the corresponding price amount.
- **Currency:** all prices contained in this document are per person and expressed in US dollars
- **Glossary of activities:**
 - Sky Trek = canopy tour / ziplines
 - Vertigo drop: a semi-free fall jump of 24 meters included with Sky Trek.
 - Sky Walk = hanging bridges.
 - Tree Tram = cable car / gondola / cableway
 - Arboreal = challenge course / rope course.
 - Zipline bike: zipline bike / bike on cables, included with Arboreal.
 - Monkey bridge = "Indiana Jones" bridge / hammock bridge / Tibetan bridge, included with Arboreal.
 - Tarzan Swing = a hammock style jump with a pendulum.



IMPORTANT INFORMATION

- **Ages:** exclusively for tour operator agencies, the age range for children is considered from 5 years to 17 years.
- **Kids:** children aged 0 to 4 may enjoy Tree Tram and Sky Walk for free.
- **Arboreal age limitation:** Arboreal can be enjoyed by children aged 5 or older and with a minimum height of 130 cm.
- **Sky Trek age limitation:** Sky Trek can be enjoyed by children aged 5 or older without height limitations.
- **Costa Ricans:** national visitors have the same price as kids, regardless of age.
- **Naturalist guide add-on:** the Sky Walk tour, individually or included in any package, does not include a naturalist guide. If desired, this has an additional cost of \$12 per person (adult or kid).
- **Meal packages:** we offer different menu options to be purchased in advance:
 - **FULL MENU:** main course, drink (natural, soda, or beer), hot drink (coffee or tea), and dessert. Price \$38 (including all taxes and service).
 - **FAST MENU:** fast food and drink (natural, soda, or beer). Price \$23 (including all taxes and service).
 - Find the menus in: <https://www.treetopiamedia.com/blank-1-1-2>
- **Meals for guides and/or drivers:** for groups purchasing the meal service, we offer a courtesy plan for guides and drivers according to the group size:
 - *Groups of 1 to 4 people:* 40% discount on the guide and driver's consumption.
 - *Groups of 5 to 9 people:* 1 courtesy and 40% discount on the second dish.
 - *Groups of 10 to 15 people:* 2 courtesies.
 - *Groups of 16 to 29 people:* 3 courtesies.
 - *Group of more than 30 people:* 4 courtesies
- **Transportation:** regular transportation service (hotel-Treetopia-hotel) applies within the Monteverde area limits. It has a rate of \$12 per person. Children aged 4 or older pay the same fare. Pickup times will be sent along with the confirmation of each reservation. Transportation services outside the normal route (Burbi Lake Lodge, Monteverde Reserve, among others) must be coordinated with the reservations department to verify availability and price.
- **Private tours:** we have 6 different packages for private tours. More details can be found on *page 08* of this document.
- **Private transportation:** we offer an exclusive hotel - Treetopia - hotel transportation service within the Monteverde area limits for a rate of \$40. Children aged 4 or older pay the same fare. Available for a minimum of 2 people. More information on *page 09* of this document.
- **Net rates:** calculate your net payable rate quickly and easily using the calculator located in the media kit
 - <https://www.treetopiamedia.com/blank-1-1>

PRICE LIST 2025

RACK RATES 2025	ATTRACTION	ADULTS <i>18 years or +</i>	KIDS <i>5-17 years</i>
	Full Package (SkyTrek ¹ + SkyWalk ² + Arboreal ³).	\$135	\$105
	Adventure - Mania (SkyTrek ¹ + Arboreal ³).	\$125	\$95
	SkyTrek ¹ + SkyWalk ² .	\$115	\$85
	SkyTrek ¹ .	\$89	\$71
	TreeTram + SkyWalk ² .	\$85	\$63
	Arboreal ³ .	\$55	\$39
	TreeTram.	\$53	\$37
	SkyWalk ² .	\$42	\$29

¹ The TreeTram cableway is included as part of the SkyTrek ziplines tour.

² Enhance your SkyWalk experience with a guided tour for an additional \$12 per person, available with any tour combination.

³ Arboreal includes: zipline bikes, tree climbing, monkey bridges, a jump from a tree, and the Tarzan Swing.

PRICE LIST 2025

NET RATES AT 20% 2025	ATTRACTION	ADULTS <i>18 years or +</i>	KIDS <i>5-17 years</i>
	Full Package (SkyTrek ¹ + SkyWalk ² + Arboreal ³).	\$108.00	\$84.00
	Adventure - Mania (SkyTrek ¹ + Arboreal ³).	\$100.00	\$76.00
	SkyTrek ¹ + SkyWalk ² .	\$92.00	\$68.00
	SkyTrek ¹ .	\$71.20	\$56.80
	TreeTram + SkyWalk ² .	\$68.00	\$50.40
	Arboreal ³ .	\$44.00	\$31.20
	TreeTram.	\$42.40	\$29.60
SkyWalk ² .	\$33.60	\$23.20	

¹ The TreeTram cableway is included as part of the SkyTrek ziplines tour.

² Enhance your SkyWalk experience with a guided tour for an additional \$12 per person, available with any tour combination.

³ Arboreal includes: zipline bikes, tree climbing, monkey bridges, a jump from a tree, and the Tarzan Swing.

⁴ 2025 net rates calculator: <https://www.treetopiamedia.com/blank-1-1>

ATTRACTIONS SCHEDULE

ATTRACTION	SCHEDULES
Full Package (SkyTrek¹+ SkyWalk²+ Arboreal³)	07:00 - 08:00 - 09:00 - 10:00 - 11:00
Adventure-Mania (SkyTrek¹+ Arboreal³)	07:00 - 8:00 - 09:00 - 10:00 - 11:00 - 12:00 - 13:00
Arboreal³	09:00 - 11:00 - 13:00 - 15:00
SkyTrek¹+ SkyWalk²	07:00 - 08:00 - 09:00 - 10:00 - 11:00 - 12:00 - 13:00
TreeTram + SkyWalk²	
SkyTrek¹	07:00 - 8:00 - 09:00 - 10:00 - 11:00 - 12:00 - 13:00 - 14:00 - 15:00
TreeTram	
SkyWalk²	
SkyWalk²with naturalist guide	07:00 - 8:00 - 09:00 - 10:00 - 11:00 - 13:00 - 14:00 - 15:00

¹The TreeTram cableway is included as part of the SkyTrek ziplines tour.

²Enhance your SkyWalk experience with a guided tour for an additional \$12 per person, available with any tour combination.

³Arboreal includes: zipline bikes, tree climbing, monkey bridges, a jump from a tree, and the Tarzan Swing.

PRIVATE TOURS 2025

Turn your customer's visit into an exclusive experience with our private tours, designed to provide personalized service and first-class attention.

Variety of options: we offer six exciting options of private tours to meet your clients' interests.

Flexible operation: private tours can be operated with groups of two people and up to the necessary amount, providing the opportunity for an intimate and personalized experience.

SERVICES INCLUDED

Private guides: experts in the area who will provide detailed information and individualized attention throughout the tour.

Complimentary beverages: refreshments and complementary drinks to ensure visitors' comfort and satisfaction.

Exclusive schedules: exclusive departure times are offered at 8:30 a.m. and 12:30 p.m., allowing clients to enjoy the attractions in a quieter and more private environment.



PRIVATE TOURS 2025

NET RATES 2025	PRIVATE TOUR	ADULTS 18 years or +	KIDS 5-17 years
	Adventure - Mania (SkyTrek ¹ + Arboreal ²).	\$237	\$180
	⁴ SkyTrek ¹ + SkyWalk ³ .	\$241	\$180
	⁵ TreeTram + SkyWalk ³ .	\$184	\$142
	SkyTrek ¹ .	\$169	\$135
	SkyWalk ³ .	\$102	\$78
	TreeTram.	\$100	\$70

¹ The TreeTram cableway is included as part of the SkyTrek ziplines tour.

² Arboreal includes: zipline bikes, tree climbing, monkey bridges, a jump from a tree, and the Tarzan Swing.

³ Sky Walk, as private tour, includes naturalist guide.

⁴ Replaces "All fun inclusive".

⁵ Replaces "Amazing forest".

⁶ All private tours have an exclusive schedule: 8:30 a.m. y 12:30 p.m.

PRIVATE TRANSPORTATION

Enhance your experience and make it even more exclusive by adding our private transportation service.

- **Exclusive service:** enjoy exclusive transportation from the hotel to Treetopia and back, within the Monteverde area limits.
- **Group flexibility:** this service is available for groups of 2 people and up to larger groups, ensuring a comfortable and private experience.

Net Price: \$40 per person. The rate applies to children from 4 years old.

With our private transportation service, we guarantee comfort and convenience to make your experience at Treetopia Park unforgettable.

Taxes **NOT** included

PAYMENT POLICIES

To ensure an efficient and secure reservation process, all payments must be made via electronic transfer or bank deposit. It is essential to include the reservation confirmation number as part of the transaction details.

Once the payment is completed, we kindly request that the corresponding receipt be sent by email to the following address:
pagos@grupo415.com

This policy ensures a smooth and hassle-free experience for our clients, guaranteeing the correct application of payments and reservation confirmation.

CONSIDERATIONS:

LEGAL ENTITY

Cuatro y Uno Cinco Sociedad Anónima.
Ced.Jur: 3-101-864092



CURRENCY: DOLARES (\$)
BANK ACCOUNT: 100-02-858-000234-9
IBAN: CR76015185810020002348

CURRENCY: COLONES (₡)
BANK ACCOUNT: 100-01-858-000320-0
IBAN: CR76015185810010003200



CURRENCY: DOLARES (\$)
BANK ACCOUNT: 953801883
IBAN: CR61010200009538018833

CURRENCY: COLONES (₡)
BANK ACCOUNT: 953801891
IBAN: CR51010200009538018916

Prepayments:

- **For groups of 1 to 11 people:**
Prepayment must be made at least 72 hours in advance of the date and time of visit. Payment of the total reservation amount is required.
- **For groups of 12 people or more:**
Prepayment must be made at least 7 natural days in advance of the date and time of visit. Payment of the total reservation amount is required.

Direct payments at the park:

We offer the convenience of direct payments at the park; however, to ensure a smooth experience, this payment method is exclusively available for groups of 12 people or less.

CANCELLATION, REFUND, AND CHARGE POLICIES

Our policies aim to provide a clear and equitable framework to address service cancellations, whether initiated by the agency, the visitor, or Treetopia Park. These policies are designed to offer solutions and alternatives in case of cancellation, ensuring a satisfactory experience for all parties involved.

Important Information:

- **High Season:** considered from January 1st to April 30th, June 1st to August 31st and December 16th to 31st.
- **Low Season:** entire months of May, September, October, November, and December until the 15th.
- **Communication Channel:** any modification or cancellation must be notified to the email info@grupo415.com. From the moment we receive this email, the countdown for applying our cancellation policies will begin.

Cases eligible for 100% Refund:

A full refund of the reserved activities will be provided in the following verifiable cases:

- Traffic accidents that prevent the customers from reaching the park.
- Temporary and unexpected road closures preventing access to the park.
- Flight delays or cancellations preventing customers from reaching the park.
- Illness or hospitalization that require the cancellation of activities.
- Weather conditions endangering safety at Treetopia Park and requiring activity cancellation 24 hours in advance, following Operations Management criteria.
- Inability to arrive due to unforeseen circumstances related to the park's own transportation.

- FITs: properly informed cancellations to the reservations department, at least 48 hours prior to the reservation's date and time.
 - Group of 12 or more people:
 - o During low season: properly informed cancellations to the reservations department, at least 72 hours prior to the reservation's date and time.
 - During high season: properly informed cancellations to the reservations department, at least 7 natural days prior to the reservation's date and time.

Any other situation assessed and approved by our reservations and operations team.

CANCELLATION, REFUND, AND CHARGE POLICIES

Transportation:

A 100% refund for transportation service may be obtained when one of the following cases can be verified:

- The shuttle does not pick up the passengers at the established time, leading the customer to decide not to use the service.
- Incidents preventing transport from reaching the park and requiring customers to be returned to the hotel without having been able to carry out the activities, such as traffic accidents, unexpected road closures, and others.
- Other cases at the discretion of Operations Management.

Partial Refunds:

When less than 50% of the activity has been completed and the operation must be interrupted due to sudden and adverse weather factors, a partial refund may be applied subject to Operations Management's discretion.



CANCELLATION, REFUND, AND CHARGE POLICIES

Cases Eligible for 100% Cancellation or Change Fee:

- A 100% charge will be applied to the reservation in the following situations:
 - No show: failure to attend on the reserved date and time, without prior communication to the reservations department. This also applies to transportation pick-up.
 - Customer's decision, due to personal reasons, not to participate in scheduled activities while already at the park.
 - Customer's decision, due to personal reasons, not to continue with any activities once they have started.
 - When the customer decides not to participate in the activities due to weather factors, when these are normal and characteristic of the area (wind, rain, low temperatures, etc.). During high season, a 100% charge will apply; during low season, every effort will be made to offer rescheduling, and if this is not accepted, a 100% charge will apply.

- FITs:
 - During high season: changes to the reservation or total cancellation with less than 46 hours' notice before the date and time of visit.
 - During low season: every effort will be made to offer rescheduling; if not accepted, a 100% charge will apply.
- Group of 12 or more people:
 - During low season: changes to the reservation or total cancellation with less than 71 hours' notice before the reserved date and time.
 - During high season: changes to the reservation or total cancellation with less than 6 natural days' notice before the reserved date and time.
- Any other situation assessed and approved by our reservations and operations team.

Transportation:

A 100% charge will be applied for the transportation service when one of the following cases can be verified:

- The customer's decision not to use the transportation service once the shuttle has arrived for the respective pick-up.
- The customer who acquired the transportation service, decides not to use it for the drop-off.
- Other cases at the discretion of Operations Management.
- When the client is not present at the agreed pick-up point/time, and decides to reschedule, there will be an additional cost of \$8 per person.



TREETOPIA PARK MONTEVERDE

